

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**COMBINED DECLARATION AND POWER OF ATTORNEY**

As a below named inventor, I hereby declare that:

My residence, mailing address and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled **TECHNIQUE FOR DYNAMICALLY PRIORITIZING COMMUNICATION CALLS TO INFORMATION/CALL CENTERS** the specification of which:

☒ is attached hereto.

PCT Filed Application Entering National Stage

☐ was described and claimed in International Application No. _____ filed on _____ and as amended on _____.

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, specifically referred to in this oath or declaration.

I acknowledge the duty to disclose all information known to me which is material to patentability as defined in Title 37, Code of Federal Regulations, 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code, 119 of any foreign application(s) for patent or inventor's certificate listed below and have also

information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statement may jeopardize the validity of the application or any patent issued thereon.

I hereby appoint the following attorney(s) with full power of substitution and revocation, to prosecute said application, to make alterations and amendments therein, to receive the patent, and to transact all business in the Patent and Trademark Office connected therewith:

Alex L. Yip (Reg. No. 34,759)

Please address all correspondence to Alex L. Yip, Kaye Scholer LLP, 425 Park Avenue, New York, N.Y. 10022, and direct all telephone calls to Alex L. Yip at (212) 836-7363.

Full name of sole inventor: Neil E. Isenberg

Inventor's signature _____ Date _____

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